

Wichita Falls, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Wichita Falls electricity info

Emergency: police, fire or medical dial 9-1-1

Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 [oncor.com/outages](https://www.oncor.com/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at [oncorstreetlight.com](https://www.oncorstreetlight.com).

🌐 [oncorstreetlight.com](https://www.oncorstreetlight.com)

City hall and utility billing (water, sewer, trash)

Utility collection (start, transfer or stop water service) ☎ **940-761-7414**

Set up water service in your name.

🌐 [wichitafallstx.gov](https://www.wichitafallstx.gov)

Garbage and recycling

City of Wichita Falls Sanitation ☎ **940-761-7977**

Curb carts, pickup and bulky items.

🌐 [wichitafallstx.gov/23/Sanitation](https://www.wichitafallstx.gov/23/Sanitation)

Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 [atmosenergy.com](https://www.atmosenergy.com)

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

Police and fire (non-emergency)

Wichita Falls Police: non-emergency ☎ **940-720-5000**

For emergencies dial 9-1-1.

🌐 [wichitafallstx.gov](https://www.wichitafallstx.gov)

Vehicle registration (county tax office)

Wichita County Tax Assessor-Collector (vehicle registration and title) ☎ **940-766-8200**

New Texas residents have 30 days to register a vehicle.

🌐 [wichitatax.com](https://www.wichitatax.com)

 Voter registration (county elections)**Wichita County voter registrar (Elections Administrator)** **940-766-8174**

Register to vote or update your address.

 votetexas.gov/register-to-vote

 Driver license (Texas DPS)**Texas DPS Driver License Office: Wichita Falls** **512-424-2600**

5505 North Central Freeway, Wichita Falls.
Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov

 Public schools**Wichita Falls ISD** **940-235-1000**

Serves most of Wichita Falls. Check your address with the district.

 wfid.net

City View ISD **940-855-4042**

Serves part of Wichita Falls. Check your address with the district.

 cityview-isd.net

Burkburnett ISD **940-569-3326**

Serves part of Wichita Falls. Check your address with the district.

 burkburnettisd.org

 Public library**Wichita Falls Public Library** **940-767-0868**

600 11th St., Wichita Falls.

 Hospitals**United Regional** **940-764-7000**

Emergency room. 1600 11th Street.

 unitedregional.org

Clay County Memorial Hospital **940-538-5621**

Emergency room. 310 W South Street, Henrietta (about 20 mi).

 ccmhospital.com/contact-us