

Waxahachie, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Waxahachie electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 [ontor.com/outages](https://www.ontor.com/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at [ontorstreetlight.com](https://www.ontorstreetlight.com).

🌐 [ontorstreetlight.com](https://www.ontorstreetlight.com)

🏠 City hall and utility billing (water, sewer, trash)

City of Waxahachie: City Hall (main line) ☎ **469-309-4000**

🌐 [waxahachietx.gov](https://www.waxahachietx.gov)

Utility billing (start, transfer or stop water service) ☎ **469-309-4170**

Set up water, sewer and trash service in your name.

🌐 [waxahachietx.gov/m/directory](https://www.waxahachietx.gov/m/directory)

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 [atmosenergy.com](https://www.atmosenergy.com)

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

🛡️ Police and fire (non-emergency)

Waxahachie Police: non-emergency ☎ **469-309-4400**

🌐 [waxahachietx.gov](https://www.waxahachietx.gov)

🚗 Vehicle registration (county tax office)

Ellis County Tax Assessor-Collector (vehicle registration and title) ☎ **972-825-5150**

New Texas residents have 30 days to register a vehicle.

🌐 [ellistaxoffice.com](https://www.ellistaxoffice.com)

 Voter registration (county elections)

Ellis County voter registrar (Elections Administrator)  **972-825-5195**

Register to vote or update your address.

 votetexas.gov/register-to-vote

 Public library

Nicholas P Sims Library & Lyceum  **972-937-2671**

515 W Main St., Waxahachie.

 Driver license (Texas DPS)

Texas DPS Driver License Office: Waxahachie  **512-424-2600**

1720 E Main St., Waxahachie. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov

 Public schools

Waxahachie ISD  **972-923-4631**

Serves most of Waxahachie. Check your address with the district.

 wisd.org

 Hospitals

Baylor Scott & White Medical Center – Waxahachie  **469-843-4000**

Emergency room. 2400 N Interstate Highway 35e.

 bswhealth.com

Methodist Midlothian Medical Center  **469-846-2000**

Emergency room. 1201 E Highway 287, Midlothian (about 10 mi).

 methodisthealthsystem.org