

University Park, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for University Park electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 [ou.com/outages](https://www.ou.com/ou/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at [ou.com/streetlight](https://www.ou.com/streetlight).

🌐 [ou.com/streetlight](https://www.ou.com/streetlight)

🏠 City hall and utility billing (water, sewer, trash)

Utility billing (start, transfer or stop water service) ☎ **214-987-5322**

Set up water, sewer and trash service in your name.

🌐 [uptexas.org/233/Utility-Services](https://www.uptexas.org/233/Utility-Services)

🛡️ Police and fire (non-emergency)

University Park Police: non-emergency ☎ **214-363-3000**

🌐 [uptexas.org/186/Police](https://www.uptexas.org/186/Police)

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 [atmosenergy.com](https://www.atmosenergy.com)

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

🚗 Vehicle registration (county tax office)

Dallas County Tax Assessor-Collector (vehicle registration and title) ☎ **214-653-7811**

New Texas residents have 30 days to register a vehicle.

🌐 [dallascounty.org/tax](https://www.dallascounty.org/tax)

🗳️ Voter registration (county elections)

Dallas County voter registrar (Elections Administrator) ☎ **469-627-8683**

Register to vote or update your address.

🌐 [votetexas.gov/register-to-vote](https://www.votetexas.gov/register-to-vote)

 Driver license (Texas DPS)**Texas DPS Driver License Office: Plano** **512-424-2600**

825 Ohio Drive, Plano. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov **Public schools****Highland Park ISD** **214-780-3000**

Serves most of University Park. Check your address with the district.

 hpsid.org **Hospitals****Texas Health Dallas** **214-345-6789**

Emergency room. 8200 Walnut Hill Lane, Dallas (about 3 mi).

 texashealth.org**Baylor Scott & White Medical Center – Uptown** **214-443-3000**

Emergency room. 2727 East Lemmon Avenue Building I, Dallas (about 3 mi).

 bayloruptown.com/location **Public library****University Park Public Library** **214-363-9095**

8383 Plaza at Preston Ctr Ste 200, Dallas. Nearest public library.