

Tyler, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Tyler electricity info

Emergency: police, fire or medical dial 9-1-1

Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

City hall and utility billing (water, sewer, trash)

City of Tyler: City Hall (main line) ☎ **903-531-1100**

🌐 cityoftyler.org/Home

Utility billing (start, transfer or stop water service) ☎ **903-531-1230**

Set up water, sewer and trash service in your name.

🌐 cityoftyler.org

Public library

Tyler Public Library ☎ **903-593-7323**

201 S College Ave, Tyler.

Garbage and recycling

Trash and recycling service (number on the city trash page) ☎ **903-531-1388**

Pickup days, carts and bulky items.

🌐 cityoftyler.org

Vehicle registration (county tax office)

Smith County Tax Assessor-Collector (vehicle registration and title) ☎ **903-590-2920**

New Texas residents have 30 days to register a vehicle.

🌐 smith-county.com

Voter registration (county elections)

Smith County voter registrar (Elections Administrator) ☎ **903-590-4777**

Register to vote or update your address.

🌐 votetexas.gov/register-to-vote

 Natural gas**Atmos Energy: customer service** **888-286-6700**

Start, stop or transfer gas service. More than one gas utility serves parts of Tyler; check your address.

 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) **866-322-8667**

If you smell gas, leave first, then call.

CenterPoint Energy: gas customer service (Beaumont/East Texas) **800-376-9663**

Start, stop or transfer gas service. More than one gas utility serves parts of Tyler; check your address.

 centerpointenergy.com

CenterPoint Energy: gas leak emergency (24/7) **888-876-5786**

If you smell gas, leave first, then call 911 and CenterPoint.

 Driver license (Texas DPS)**Texas DPS Driver License Office: Tyler** **512-424-2600**

4700 University Blvd, Tyler. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov

 Hospitals**UT Health North Campus Tyler** **903-877-7000**

Emergency room. 11937 US Highway 271.

 utthealtheasttexas.com

UT Health Tyler **903-597-0351**

Emergency room. 1000 South Beckham Ave.

 Public schools**Tyler ISD** **903-262-1000**

Serves most of Tyler. Check your address with the district.

 tylerisd.org

Whitehouse ISD **903-839-5500**

Serves part of Tyler. Check your address with the district.

 whitehouseisd.org

Chapel Hill ISD **903-566-2441**

Serves part of Tyler. Check your address with the district.

 chapelhillisd.org