

The Colony, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for The Colony electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 [oncor.com/outages](https://www.oncor.com/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

🏠 City hall and utility billing (water, sewer, trash)

City of The Colony: City Hall (main line) ☎ **972-625-1756**

🌐 thecolonytx.gov

Utility billing (start, transfer or stop water service) ☎ **972-624-3120**

Set up water, sewer and trash service in your name.

🌐 thecolonytx.gov/m/directory

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 [atmosenergy.com](https://www.atmosenergy.com)

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

🚗 Vehicle registration (county tax office)

Denton County Tax Assessor-Collector (vehicle registration and title) ☎ **940-349-3500**

New Texas residents have 30 days to register a vehicle.

🌐 [dentoncounty.gov](https://www.dentoncounty.gov)

🗳️ Voter registration (county elections)

Denton County voter registrar (Elections Administrator) ☎ **940-349-3200**

Register to vote or update your address.

🌐 [votetexas.gov/register-to-vote](https://www.votetexas.gov/register-to-vote)

 Driver license (Texas DPS)

Texas DPS Driver License Office:
Carrollton Mega Center

 **512-424-2600**

4600 State Highway 121, Carrollton. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov

 Public schools

Lewisville ISD

 **469-713-5200**

Serves most of The Colony. Check your address with the district.

 lisd.net

Little Elm ISD

 **972-947-9340**

Serves part of The Colony. Check your address with the district.

 littleelmsd.net

 Hospitals

Baylor Scott & White Medical Center – Frisco

 **214-407-5000**

Emergency room. 5601 Warren Parkway, Frisco (about 4 mi).

 baylorfrisco.com/contact-us

Carrollton Regional Medical Center

 **972-394-2255**

Emergency room. 4343 North Josey Lane, Carrollton (about 4 mi).

 crmc.health/contact-us-2

 Public library

The Colony Public Library

 **972-625-1900**

6800 Main St., The Colony.