

Terrell, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Terrell electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

🏠 City hall and utility billing (water, sewer, trash)

City of Terrell: City Hall (main line) ☎ **972-551-6600**

🌐 cityofterrell.org

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

🛡️ Police and fire (non-emergency)

Terrell Police Department and dispatch ☎ **469-474-2700**

For emergencies dial 9-1-1.

🌐 cityofterrell.org

Terrell Fire Department (administration, ext. 277) ☎ **972-551-6650**

Dial extension 277. For emergencies dial 9-1-1.

🚗 Vehicle registration (county tax office)

Kaufman County Tax Assessor-Collector (vehicle registration and title) ☎ **469-376-4596**

New Texas residents have 30 days to register a vehicle.

🌐 kaufmancounty.net/247/Tax-Assessor

 Voter registration (county elections)

Kaufman County voter registrar (Elections Administrator) 📞 **469-376-4537**

Register to vote or update your address.

🌐 votetexas.gov/register-to-vote

 Driver license (Texas DPS)

Texas DPS Driver License Office: Terrell 📞 **512-424-2600**

111 Tejas Drive, Terrell. Appointments required.
Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 dps.texas.gov

 Public schools

Terrell ISD 📞 **972-563-7504**

Serves most of Terrell. Check your address with the district.

🌐 terrellisd.org

 Hospitals

Texas Health Kaufman 📞 **972-932-7200**

Emergency room. 850 Ed Hall, Kaufman (about 10 mi).

🌐 texashealth.org

Texas Health Rockwall 📞 **469-698-1000**

Emergency room. 3150 Horizon Road, Rockwall (about 15 mi).

 Public library

Riter C Hulsey Public Library 📞 **972-551-6663**

301 N Rockwall St., Terrell.