

Sunnyvale, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Sunnyvale
electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

🏠 City hall and utility billing (water, sewer, trash)

Town of Sunnyvale: Town Hall (main line) ☎ **972-226-7177**

🌐 sunnyvaletx.gov

Utility billing (start, transfer or stop water service) ☎ **972-203-4161**

Set up water, sewer and trash service in your name.

🌐 sunnyvaletx.gov/m/directory

📖 Public library

Doris Padgett Library ☎ **972-226-4491**

402 Tower Pl, Sunnyvale.

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

🚗 Vehicle registration (county tax office)

Dallas County Tax Assessor-Collector (vehicle registration and title) ☎ **214-653-7811**

New Texas residents have 30 days to register a vehicle.

🌐 dallascounty.org/tax

🗳️ Voter registration (county elections)

Dallas County voter registrar (Elections Administrator) ☎ **469-627-8683**

Register to vote or update your address.

🌐 votetexas.gov/register-to-vote

 Driver license (Texas DPS)

Texas DPS Driver License Office: Garland (Dallas Metro Area)  **512-424-2600**

350 West Interstate 30, Garland. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov

 Public schools

Sunnyvale ISD  **972-226-5974**

Serves most of Sunnyvale. Check your address with the district.

 sunnyvaleisd.com

 Hospitals

Baylor Scott & White Medical Center – Sunnyvale  **972-892-3000**

Emergency room. 231 South Collins Road.

 bswhealthsunnyvale.com/contact-us

Dallas Regional Medical Center  **214-320-7000**

Emergency room. 1011 North Galloway Avenue, Mesquite (about 3 mi).

 dallasregionalmedicalcenter.com