

Southlake, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters

Electricity for your new place



Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.

Parts of Southlake are served by an electric co-op or city utility without retail choice. Check the utility name on your bill.



Scan for Southlake electricity info

Emergency: police, fire or medical dial 9-1-1

Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

For addresses served by Oncor, Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans. Some Southlake addresses are served by an electric co-op or city utility instead; check the utility name on your bill.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

Garbage and recycling

Community Waste Disposal (CWD): trash and recycling ☎ **972-392-9300**

Trash and recycling pickup for homes in Southlake.

🌐 cityofsouthlake.com

Public library

Southlake Public Library ☎ **817-748-8243**

1400 Main St. Ste 130, Southlake.

City hall and utility billing (water, sewer, trash)

City of Southlake: City Hall (main line) ☎ **817-748-8400**

🌐 cityofsouthlake.com

Utility billing (start, transfer or stop water service) ☎ **817-748-8051**

Set up water, sewer and trash service in your name.

Water and sewer emergencies (after hours) ☎ **817-748-8082**

After-hours water or sewer problems.

Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

**Vehicle registration (county tax office)****Tarrant County Tax Assessor-Collector (vehicle registration and title)** **817-884-1100**

Tarrant County addresses. New Texas residents have 30 days to register a vehicle.

[tarrantcounty.com](https://www.tarrantcounty.com)

Denton County Tax Assessor-Collector (vehicle registration and title) **940-349-3500**

Denton County addresses. New Texas residents have 30 days to register a vehicle.

[dentoncounty.gov](https://www.dentoncounty.gov)

**Voter registration (county elections)****Tarrant County voter registrar (Elections Administrator)** **817-831-8683**

Tarrant County addresses. Register to vote or update your address.

[votetexas.gov/register-to-vote](https://www.votetexas.gov/register-to-vote)

Denton County voter registrar (Elections Administrator) **940-349-3200**

Denton County addresses. Register to vote or update your address.

**Driver license (Texas DPS)****Texas DPS Driver License Office: Flower Mound** **512-424-2600**

6200 Canyon Falls Drive, Ste. 400, Flower Mound.
Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

[dps.texas.gov](https://www.dps.texas.gov)

**Public schools****Carroll ISD** **817-949-7070**

Serves most of Southlake. Check your address with the district.

[southlakecarroll.edu](https://www.southlakecarroll.edu)

Northwest ISD **817-215-0000**

Serves part of Southlake. Check your address with the district.

[nisdtx.org](https://www.nisdtx.org)

Keller ISD **817-744-1062**

Serves part of Southlake. Check your address with the district.

[kellerisd.net](https://www.kellerisd.net)

**Hospitals****Texas Health Southlake** **817-748-8700**

Emergency room. 1545 E Southlake Blvd.

[texashealth.org](https://www.texashealth.org)

Baylor Scott & White Medical Center – Trophy Club **817-837-4600**

Emergency room. 2850 E State Highway 114, Trophy Club (about 3 mi).

[baylortrophyclub.com](https://www.baylortrophyclub.com)