

Round Rock, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Round Rock electricity info

Emergency: police, fire or medical dial 9-1-1

Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 [ondor.com/outages](https://www.ondor.com/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at [ondorstreetlight.com](https://www.ondorstreetlight.com).

🌐 [ondorstreetlight.com](https://www.ondorstreetlight.com)

City hall and utility billing (water, sewer, trash)

City of Round Rock: City Hall (main line) ☎ **512-218-5400**

🌐 [roundrocktexas.gov](https://www.roundrocktexas.gov)

Utility billing (start, transfer or stop water service) ☎ **512-218-5460**

Set up water, sewer and trash service in your name.

Police and fire (non-emergency)

Round Rock Police: non-emergency ☎ **512-218-5500**

🌐 [roundrocktexas.gov](https://www.roundrocktexas.gov)

Garbage and recycling

Republic Services: trash and recycling ☎ **512-255-4980**

Trash and recycling pickup for homes in Round Rock.

🌐 [roundrocktexas.gov](https://www.roundrocktexas.gov)

Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 [atmosenergy.com](https://www.atmosenergy.com)

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

Driver license (Texas DPS)

Texas DPS Driver License Office: Georgetown ☎ **512-424-2600**

1070 Westinghouse Rd., Georgetown.

Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 [dps.texas.gov](https://www.dps.texas.gov)

**Vehicle registration (county tax office)****Williamson County Tax Assessor-Collector (vehicle registration and title)**

📞 512-943-1601

Williamson County addresses. New Texas residents have 30 days to register a vehicle.

🌐 wilcotx.gov/taxoffice**Travis County Tax Assessor-Collector (vehicle registration and title)**

📞 512-854-9473

Travis County addresses. New Texas residents have 30 days to register a vehicle.

🌐 tax-office.traviscountytexas.gov**Voter registration (county elections)****Williamson County voter registrar (Elections Administrator)**

📞 512-943-1630

Williamson County addresses. Register to vote or update your address.

🌐 votetexas.gov/register-to-vote**Travis County voter registrar (Tax Assessor-Collector)**

📞 512-854-9473

Travis County addresses. Register to vote or update your address.

**Public schools****Round Rock ISD**

📞 512-464-5000

Serves most of Round Rock. Check your address with the district.

🌐 roundrockisd.org**Hospitals****Baylor Scott & White Medical Center – Round Rock**

📞 512-509-0100

Emergency room. 300 University Blvd.

🌐 bswhealth.com**St. David's Round Rock Medical Center**

📞 512-341-1000

Emergency room. 2400 Round Rock Ave.

🌐 stdavids.com**Public library****Round Rock Public Library System**

📞 512-218-7000

200 E Liberty Ave, Round Rock.