

Rockwall, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Rockwall electricity info

Emergency: police, fire or medical dial 9-1-1

Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

City hall and utility billing (water, sewer, trash)

City of Rockwall: City Hall (main line) ☎ **972-771-7700**

🌐 rockwall.com

Utility billing (start, transfer or stop water service) ☎ **972-771-7736**

Set up water, sewer and trash service in your name.

Public library

Rockwall County Library ☎ **972-204-7700**

1215 E Yellow Jacket Ln, Rockwall.

Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

Police and fire (non-emergency)

Rockwall Police Department (also takes after-hours utility calls) ☎ **972-771-7724**

After hours, weekends and holidays for utility problems. For emergencies dial 9-1-1.

🌐 rockwall.com

Voter registration (county elections)

Rockwall County voter registrar (Elections Administrator) ☎ **972-204-6200**

Register to vote or update your address.

🌐 votetexas.gov/register-to-vote

**Vehicle registration (county tax office)**

Rockwall County Tax Assessor-Collector (vehicle registration and title) 📞 **972-204-6130**

New Texas residents have 30 days to register a vehicle.

🌐 rockwallcountytexas.com

**Driver license (Texas DPS)**

Texas DPS Driver License Office: Rockwall 📞 **512-424-2600**

915 Whitmore, Suite C, Rockwall. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 dps.texas.gov

**Public schools**

Rockwall ISD 📞 **972-771-0605**

Serves most of Rockwall. Check your address with the district.

🌐 rockwallisd.com

**Hospitals**

Texas Health Rockwall 📞 **469-698-1000**

Emergency room. 3150 Horizon Road.

🌐 texashealth.org

Baylor Scott & White Medical Center – Lake Pointe 📞 **972-520-8000**

Emergency room. 6800 Scenic Dr, Rowlett (about 4 mi).

🌐 bswhealth.com