

Prosper, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters

Electricity for your new place



Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.

Parts of Prosper are served by an electric co-op or city utility without retail choice. Check the utility name on your bill.



Scan for Prosper electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

For addresses served by Oncor, Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans. Some Prosper addresses are served by an electric co-op or city utility instead; check the utility name on your bill.

🌐 [oncor.com/outages](https://www.oncor.com/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

🏠 City hall and utility billing (water, sewer, trash)

Utility billing (start, transfer or stop water service) ☎ **972-569-1180**

Set up water, sewer and trash service in your name.

🌐 prospectx.gov

Water and sewer emergencies (after hours) ☎ **972-569-1000**

After-hours water or sewer problems.

🗑 Garbage and recycling

Republic Services: trash and recycling ☎ **469-451-3713**

Trash and recycling pickup for homes in Prosper.

🌐 prospectx.gov/318/Trash-Recycling

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 [atmosenergy.com](https://www.atmosenergy.com)

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

🚗 Driver license (Texas DPS)

Texas DPS Driver License Office: McKinney ☎ **512-424-2600**

400 Power House St, McKinney. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 dps.texas.gov

**Vehicle registration (county tax office)**

Collin County Tax Assessor-Collector (vehicle registration and title) ☎ **972-547-5020**

Collin County addresses. New Texas residents have 30 days to register a vehicle.

🌐 collincountytexas.gov

Denton County Tax Assessor-Collector (vehicle registration and title) ☎ **940-349-3500**

Denton County addresses. New Texas residents have 30 days to register a vehicle.

🌐 dentoncountytexas.gov

**Voter registration (county elections)**

Collin County voter registrar (Elections Administrator) ☎ **972-547-1990**

Collin County addresses. Register to vote or update your address.

🌐 votetexas.gov/register-to-vote

Denton County voter registrar (Elections Administrator) ☎ **940-349-3200**

Denton County addresses. Register to vote or update your address.

**Public library**

Prosper Community Library ☎ **972-569-1185**

200 S Main St., Prosper.

**Public schools**

Prosper ISD ☎ **945-678-0000**

Serves most of Prosper. Check your address with the district.

🌐 prosper-isd.net

Denton ISD ☎ **940-369-0000**

Serves part of Prosper. Check your address with the district.

🌐 dentonisd.org

**Hospitals**

Texas Health Frisco ☎ **469-495-2000**

Emergency room. 12400 N Dallas Parkway, Frisco (about 5 mi).

🌐 texashealth.org

Methodist Celina Medical Center ☎ **945-677-5000**

Emergency room. 1500 S Dallas Parkway, Celina (about 6 mi).

🌐 methodisthealthsystem.org