

Pflugerville, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Pflugerville electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

🏠 City hall and utility billing (water, sewer, trash)

City of Pflugerville: City Hall (main line) ☎ **512-990-6100**

🌐 pflugervilletx.gov

Utility billing (start, transfer or stop water service) ☎ **512-990-6400**

Set up water, sewer and trash service in your name.

🌐 pflugervilletx.gov/utilities

Water and sewer emergencies (after hours) ☎ **512-990-6700**

After-hours water or sewer problems.

🗑 Garbage and recycling

Waste Connections: trash and recycling ☎ **512-282-3508**

Trash and recycling pickup for homes in Pflugerville.

🌐 pflugervilletx.gov/recycling

🛡 Police and fire (non-emergency)

Pflugerville Police Department (main line) ☎ **512-990-6700**

Non-emergency questions. For emergencies dial 9-1-1.

🌐 pflugervilletx.gov

📄 Driver license (Texas DPS)

Texas DPS Driver License Office: Pflugerville Mega Center (Austin Area) ☎ **512-424-2600**

216 East Wells Branch Parkway, Pflugerville.

Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 dps.texas.gov

 Natural gas**Atmos Energy: customer service** **888-286-6700**

Start, stop or transfer gas service. More than one gas utility serves parts of Pflugerville; check your address.

 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) **866-322-8667**

If you smell gas, leave first, then call.

Texas Gas Service: customer service **800-700-2443**

Start, stop or transfer gas service. More than one gas utility serves parts of Pflugerville; check your address.

 texasgasservice.com

Texas Gas Service: gas emergency (24/7) **800-959-5325**

If you smell gas, leave first, then call 911 and Texas Gas Service.

 Vehicle registration (county tax office)**Travis County Tax Assessor-Collector (vehicle registration and title)** **512-854-9473**

Travis County addresses. New Texas residents have 30 days to register a vehicle.

 tax-office.traviscountytx.gov

Williamson County Tax Assessor-Collector (vehicle registration and title) **512-943-1601**

Williamson County addresses. New Texas residents have 30 days to register a vehicle.

 wilcotx.gov/taxoffice

 Voter registration (county elections)**Travis County voter registrar (Tax Assessor-Collector)** **512-854-9473**

Travis County addresses. Register to vote or update your address.

 votetexas.gov/register-to-vote

Williamson County voter registrar (Elections Administrator) **512-943-1630**

Williamson County addresses. Register to vote or update your address.

 Public schools**Pflugerville ISD** **512-594-0000**

Serves most of Pflugerville. Check your address with the district.

 pfisd.net

 Hospitals**Baylor Scott & White Medical Center – Pflugerville** **512-654-6100**

Emergency room. 2600 East Pflugerville Parkway.

 bswhealth.com

St. David's North Austin Medical Center **512-901-1000**

Emergency room. 12221 Mopac Expressway North, Austin (about 7 mi).

 stdavids.com

 Public library**Pflugerville Public Library** **512-990-6375**

1008 W Pfluger St., Pflugerville.