

Palmer, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Palmer electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 [oncor.com/outages](https://www.oncor.com/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

🏠 City hall and utility billing (water, sewer, trash)

City of Palmer: City Hall (main line) ☎ **972-449-3160**

🌐 [palmertx.gov](https://www.palmertx.gov)

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 [atmosenergy.com](https://www.atmosenergy.com)

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

🚗 Vehicle registration (county tax office)

Ellis County Tax Assessor-Collector (vehicle registration and title) ☎ **972-825-5150**

New Texas residents have 30 days to register a vehicle.

🌐 [ellistaxoffice.com](https://www.ellistaxoffice.com)

🗳️ Voter registration (county elections)

Ellis County voter registrar (Elections Administrator) ☎ **972-825-5195**

Register to vote or update your address.

🌐 [votetexas.gov/register-to-vote](https://www.votetexas.gov/register-to-vote)

📄 Driver license (Texas DPS)

Texas DPS Driver License Office: Waxahachie ☎ **512-424-2600**

1720 E Main St., Waxahachie. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 [dps.texas.gov](https://www.dps.texas.gov)

 Public schools**Palmer ISD** **972-449-3389**

Serves most of Palmer. Check your address with the district.

 palmer-isd.org

 Hospitals**Ennis Regional Medical Center** **972-875-0900**

Emergency room. 2201 West Lampasas Street, Ennis (about 8 mi).

 ennisregional.com

Baylor Scott & White Medical Center – Waxahachie **469-843-4000**

Emergency room. 2400 N Interstate Highway 35e, Waxahachie (about 10 mi).

 bswhealth.com

 Public library**Ferris Public Library** **972-544-2110**

301 E 10th St., Ferris. Nearest public library.