

Palestine, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Palestine electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 [oncor.com/outages](https://www.uncor.com/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

🏠 City hall and utility billing (water, sewer, trash)

City of Palestine: Customer Service (utility billing) ☎ **903-731-8400**

Option 1.

🌐 cityofpalestinetx.com

🗳 Voter registration (county elections)

Anderson County voter registrar (Elections Administrator) ☎ **903-723-7438**

Register to vote or update your address.

🌐 votetexas.gov/register-to-vote

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 [atmosenergy.com](https://www.atmosenergy.com)

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

🚗 Vehicle registration (county tax office)

Anderson County Tax Assessor-Collector (vehicle registration and title) ☎ **903-723-7423**

New Texas residents have 30 days to register a vehicle.

🌐 co.anderson.tx.us

📖 Public library

Palestine Public Library ☎ **903-729-4121**

502 N Queen St., Palestine.

 Driver license (Texas DPS)**Texas DPS Driver License Office: Palestine** **512-424-2600**

1900 W Spring, Palestine. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov **Public schools****Palestine ISD** **903-731-8000**

Serves most of Palestine. Check your address with the district.

 palestineschools.org**Westwood ISD** **903-729-1776**

Serves part of Palestine. Check your address with the district.

 westwoodisd.net **Hospitals****Palestine Regional Medical Center** **903-731-1000**

Emergency room. 2900 S Loop 256.

 palestineregional.com**UT Health Jacksonville** **903-541-5000**

Emergency room. 501 S Ragsdale, Jacksonville (about 26 mi).

 uthealtheasttexas.com