

North Richland Hills, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for North Richland Hills electricity info

Emergency: police, fire or medical dial 9-1-1

Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 [oncor.com/outages](https://www.oncor.com/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

City hall and utility billing (water, sewer, trash)

City of North Richland Hills: City Hall (main line) ☎ **817-427-6000**

🌐 [nrhtx.com](https://www.nrhtx.com)

Water office (start, transfer or stop water service) ☎ **817-427-6200**

Set up water and sewer service in your name.

🌐 [nrhtx.com/333/Water-Department](https://www.nrhtx.com/333/Water-Department)

Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 [atmosenergy.com](https://www.atmosenergy.com)

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

Police and fire (non-emergency)

North Richland Hills Police: non-emergency ☎ **817-281-1000**

For emergencies dial 9-1-1.

🌐 [nrhtx.com](https://www.nrhtx.com)

North Richland Hills Fire Department (administration) ☎ **817-427-6900**

Administration. For emergencies dial 9-1-1.

Hospitals

Medical City North Hills ☎ **817-255-1000**

Emergency room. 4401 Booth Calloway Road.

🌐 [medicalcityhealthcare.com](https://www.medicalcityhealthcare.com)

**Vehicle registration (county tax office)**

Tarrant County Tax Assessor-Collector (vehicle registration and title) ☎ **817-884-1100**

New Texas residents have 30 days to register a vehicle.

🌐 tarrantcounty.com

**Public library**

North Richland Hills Public Library ☎ **817-427-6800**

9015 Grand Ave, North Richland Hills.

**Voter registration (county elections)**

Tarrant County voter registrar (Elections Administrator) ☎ **817-831-8683**

Register to vote or update your address.

🌐 votetexas.gov/register-to-vote

**Driver license (Texas DPS)**

Texas DPS Driver License Office: Hurst ☎ **512-424-2600**

624 Northeast Loop 820, Hurst. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 dps.texas.gov

**Public schools**

Birdville ISD ☎ **817-547-5700**

Serves most of North Richland Hills. Check your address with the district.

🌐 birdvilleschools.net

Keller ISD ☎ **817-744-1062**

Serves part of North Richland Hills. Check your address with the district.

🌐 kellerisd.net