

McKinney, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters

Electricity for your new place



Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.

Parts of McKinney are served by an electric co-op or city utility without retail choice. Check the utility name on your bill.



Scan for McKinney electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

For addresses served by Oncor, Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans. Some McKinney addresses are served by an electric co-op or city utility instead; check the utility name on your bill.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

🏠 City hall and utility billing (water, sewer, trash)

City of McKinney: City Hall (main line) ☎ **972-547-7500**

🌐 mckinneytexas.org

Water billing (start, transfer or stop water, sewer and trash) ☎ **972-547-7550**

Set up water, sewer and trash service in your name.

🗑️ Garbage and recycling

Frontier Waste Solutions: trash and recycling ☎ **469-444-1555**

Missed pickups, carts and bulk trash.

🌐 mckinneytexas.org

McKinney Solid Waste Services (main line) ☎ **972-547-7385**

Household hazardous waste and electronics recycling.

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

 Police and fire (non-emergency)**McKinney Police: non-emergency** ☎ **972-547-2700**

For emergencies dial 9-1-1.

🌐 mckinneytexas.org/3569/Police **Vehicle registration (county tax office)****Collin County Tax Assessor-Collector (vehicle registration and title)** ☎ **972-547-5020**

New Texas residents have 30 days to register a vehicle.

🌐 collincountytx.gov **Voter registration (county elections)****Collin County voter registrar (Elections Administrator)** ☎ **972-547-1990**

Register to vote or update your address.

🌐 votetexas.gov/register-to-vote **Driver license (Texas DPS)****Texas DPS Driver License Office: McKinney** ☎ **512-424-2600**

400 Power House St, McKinney. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 dps.texas.gov **Public library****McKinney Public Library System** ☎ **972-547-7323**

101 E Hunt St., McKinney.

 Public schools**McKinney ISD** ☎ **469-302-4000**

Serves most of McKinney. Check your address with the district.

🌐 mckinneyisd.net**Prosper ISD** ☎ **945-678-0000**

Serves part of McKinney. Check your address with the district.

🌐 prosper-isd.net**Frisco ISD** ☎ **469-633-6000**

Serves part of McKinney. Check your address with the district.

🌐 friscoisd.org **Hospitals****Baylor Scott & White Medical Center – McKinney** ☎ **469-764-1000**

Emergency room. 5252 West University Drive, McKinney (about 2 mi).

🌐 bswhealth.com**Medical City McKinney** ☎ **972-547-8000**

Emergency room. 4500 Medical Center Drive.

🌐 medicalcityhealthcare.com