

McAllen, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for McAllen electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

AEP Texas: report a power outage ☎ **866-223-8508**

AEP Texas runs the poles and wires. Call about outages; it does not sell plans.

🌐 aeptexas.com/outages/report

🏠 City hall and utility billing (water, sewer, trash)

City of McAllen: City Hall (main line) ☎ **956-681-1900**

🌐 mcallen.net

Utility billing (start, transfer or stop water service) ☎ **956-681-1600**

Set up water, sewer and trash service in your name.

🌐 auslink.mcallen.net

🛡️ Police and fire (non-emergency)

McAllen Police: non-emergency ☎ **956-681-2000**

🌐 mcallen.net/departments/pd

🔥 Natural gas

Texas Gas Service: customer service ☎ **800-700-2443**

Start, stop or transfer gas service.

🌐 texasgasservice.com

Texas Gas Service: gas emergency (24/7) ☎ **800-959-5325**

If you smell gas, leave first, then call 911 and Texas Gas Service.

🚗 Vehicle registration (county tax office)

Hidalgo County Tax Assessor-Collector (vehicle registration and title) ☎ **956-318-2157**

New Texas residents have 30 days to register a vehicle.

🌐 hidalgocounty.us

📖 Public library

McAllen Public Library ☎ **956-681-3000**

4001 N 23rd St., McAllen.

 Voter registration (county elections)**Hidalgo County voter registrar (Elections Administrator)** **956-318-2570**

Register to vote or update your address.

 votetexas.gov/register-to-vote

 Driver license (Texas DPS)**Texas DPS Driver License Office: McAllen** **512-424-2600**

1414 North Bicentennial Boulevard, McAllen. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov

 Hospitals**Rio Grande Regional Hospital** **956-632-6000**

Emergency room. 101 E Ridge Rd.

 riohealth.com/contact-us

Doctors Hospital at Renaissance **956-362-8677**

Emergency room. 5501 South McColl, Edinburg (about 3 mi).

 dhrhealth.com

 Public schools**McAllen ISD** **956-618-6000**

Serves part of McAllen. Check your address with the district.

 mcallenisd.org

Edinburg CISD **956-289-2300**

Serves part of McAllen. Check your address with the district.

 ecisd.us

Sharyland ISD **956-580-5200**

Serves part of McAllen. Check your address with the district.

 sharylandisd.org

Hidalgo ISD **956-843-4405**

Serves part of McAllen. Check your address with the district.

 hidalgo-isd.org

Pharr-San Juan-Alamo ISD **956-354-2000**

Serves part of McAllen. Check your address with the district.

 psjaisd.us