

Lubbock, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters

Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.

Most Lubbock addresses served by Lubbock Power & Light can choose a retail electricity provider. Addresses served by Xcel Energy (Southwestern Public Service) or an electric co-op (South Plains Electric Cooperative, Lyntegar) cannot. Check the utility name on your bill before you shop.



Scan for Lubbock electricity info



Emergency: police, fire or medical dial 9-1-1



City hall and utility billing (water, sewer, trash)

City of Lubbock: City Hall (main line) ☎ **806-775-3000**

1314 Avenue K.

🌐 mylubbock.us/477/Contact-the-City

City of Lubbock Utilities: customer service (start or stop water and trash) ☎ **806-775-2509**

Start or stop service online or by phone. Residential trash is billed on this account. 1401 Avenue K.

🌐 cityoflubbockutilities.com



Garbage and recycling

City of Lubbock Solid Waste Services: trash and recycling ☎ **806-775-2495**

City-provided residential trash collection. 208 Municipal Drive.

🌐 mylubbock.us/404/Solid-Waste



Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start gas service or ask about a bill. Check the gas utility on your bill.

🌐 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

Smell gas? Leave first then call.



Police and fire (non-emergency)

Lubbock Police: non-emergency ☎ **806-775-2865**

🌐 mylubbock.us/385/Police-Department

Lubbock Fire Rescue: non-emergency dispatch ☎ **806-775-2635**

🌐 mylubbock.us/654/Contact-Us



Voter registration (county elections)

Lubbock County Elections Office ☎ **806-775-1339**

Register to vote or update your address.

🌐 lubbockcounty.gov/department

 Power outages (delivery utility)**Lubbock Power & Light: report a power outage (24/7)** **806-775-2509**

LP&L runs the poles and wires for its addresses. Call about outages and downed lines; LP&L does not sell plans.

 mylubbock.us

Xcel Energy (Southwestern Public Service): report an outage **800-895-4999**

For addresses served by Xcel Energy. These addresses do not have retail electricity choice.

 xcelenergy.com

South Plains Electric Cooperative: outages (co-op addresses) **888-741-0111**

For addresses served by this co-op. These addresses do not have retail electricity choice.

 spec.coop/outage

Lyntegar Electric Cooperative: member service (toll free) **877-218-2308**

For addresses served by this co-op. These addresses do not have retail electricity choice. Use the outage map on the co-op's website.

 lyntegar.coop

 Vehicle registration (county tax office)**Lubbock County Tax Assessor-Collector (vehicle registration and title)** **806-775-1344**

Main office: 916 Main Street.

 lubbockcounty.gov/departments

 Driver license (Texas DPS)**Texas DPS Driver License offices (find an office and book online)**

Find the nearest office and book an appointment on the DPS website.

 dps.texas.gov

 Public schools**Lubbock ISD** **806-219-0000**

Use the district's attendance zones page to confirm your school.

 lubbockisd.org

Frenship ISD (part of Lubbock) **806-866-9541**

Some Lubbock addresses are in Frenship ISD. Use the district's attendance boundaries.

 frenship.net

Lubbock-Cooper ISD **806-993-2300**

Some Lubbock addresses may be in this district. Check its attendance zone maps.

 lcisd.net

 Hospitals**University Medical Center (UMC Health System)** **806-775-8200**

602 Indiana Avenue.

 umchealthsystem.com

Covenant Medical Center (Covenant Health) **806-725-0000**

3615 19th Street.

 providence.org

 Public library**Lubbock Public Library: Mahon Library** **806-775-2834**

1306 9th Street.

 mylubbock.us/351/Library