

Killeen, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Killeen electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 [oncor.com/outages](https://www.oncor.com/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

🏠 City hall and utility billing (water, sewer, trash)

City of Killeen: City Hall (main line) ☎ **254-501-7600**

🌐 [killeentexas.gov](https://www.killeentexas.gov)

Utility billing (start, transfer or stop water service) ☎ **254-501-7800**

Set up water, sewer and trash service in your name.

🌐 [killeentexas.gov/m/directory](https://www.killeentexas.gov/m/directory)

📖 Public library

Killeen Public Library ☎ **254-501-8994**

205 E Church Ave, Killeen.

🗑 Garbage and recycling

Trash and recycling service (number on the city trash page) ☎ **254-501-7785**

Pickup days, carts and bulky items.

🌐 [killeentexas.gov](https://www.killeentexas.gov)

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 [atmosenergy.com](https://www.atmosenergy.com)

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

🚗 Vehicle registration (county tax office)

Bell County Tax Assessor-Collector (vehicle registration and title) ☎ **254-933-5318**

New Texas residents have 30 days to register a vehicle.

🌐 [bellcountytexas.com](https://www.bellcountytexas.com)

 Voter registration (county elections)

Bell County voter registrar (Elections Administrator)  **254-933-5774**

Register to vote or update your address.

 votetexas.gov/register-to-vote

 Driver license (Texas DPS)

Texas DPS Driver License Office: Killeen  **512-424-2600**

5100 W. Elms Rd., Killeen. Appointments required.
Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov

 Public schools

Killeen ISD  **254-336-0003**

Serves most of Killeen. Check your address with the district.

 killeenisd.org

 Hospitals

AdventHealth Central Texas  **254-526-7523**

Emergency room. 2201 S Clear Creek Road.

 adventhealth.com

Seton Medical Center Harker Heights  **254-690-0900**

Emergency room. 850 W Central Texas Expressway, Harker Heights (about 5 mi).

 setonharkerheights.net