

Josephine, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters

Electricity for your new place



Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.

Parts of Josephine are served by an electric co-op or city utility without retail choice. Check the utility name on your bill.



Scan for Josephine electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

For addresses served by Oncor, Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans. Some Josephine addresses are served by an electric co-op or city utility instead; check the utility name on your bill.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

🗑 Garbage and recycling

Republic Services: ☎ **844-737-8254**
trash and recycling

Trash and recycling pickup for homes in Josephine.

🌐 cityofjosephinetx.com

🛡 Police and fire (non-emergency)

Josephine Police: non-emergency ☎ **972-547-5350**

🌐 cityofjosephinetx.com

🏠 City hall and utility billing (water, sewer, trash)

City of Josephine: City Hall (main line) ☎ **972-843-8282**

🌐 cityofjosephinetx.com

Utility billing (start, transfer or stop water service) ☎ **877-881-0113**

Set up water, sewer and trash service in your name.

Water and sewer emergencies (after hours) ☎ **972-989-5254**

After-hours water or sewer problems.

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

**Vehicle registration (county tax office)**

Collin County Tax Assessor-Collector (vehicle registration and title) ☎ **972-547-5020**

Collin County addresses. New Texas residents have 30 days to register a vehicle.

🌐 collincountytx.gov

Hunt County Tax Assessor-Collector (vehicle registration and title) ☎ **903-408-4000**

Hunt County addresses. New Texas residents have 30 days to register a vehicle.

**Voter registration (county elections)**

Collin County voter registrar (Elections Administrator) ☎ **972-547-1990**

Collin County addresses. Register to vote or update your address.

🌐 votetexas.gov/register-to-vote

Hunt County voter registrar (Elections Administrator) ☎ **903-454-5467**

Hunt County addresses. Register to vote or update your address.

**Driver license (Texas DPS)**

Texas DPS Driver License Office: Rockwall ☎ **512-424-2600**

915 Whitmore, Suite C, Rockwall. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 dps.texas.gov

**Public schools**

Community ISD ☎ **972-843-6000**

Serves most of Josephine. Check your address with the district.

🌐 communityisd.org

**Hospitals**

Hunt Regional Medical Center ☎ **903-408-5000**

Emergency room. 4215 Joe Ramsey Blvd E, Greenville (about 12 mi).

🌐 huntregional.org

Baylor Scott & White Medical Center – Lake Pointe ☎ **972-520-8000**

Emergency room. 6800 Scenic Dr, Rowlett (about 15 mi).

🌐 bswhealth.com

**Public library**

CF Goodwin Public Library ☎ **972-635-2772**

309 N Arch St., Royse City. Nearest public library.