

Jacksonville, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Jacksonville electricity info

Emergency: police, fire or medical dial 9-1-1

Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

City hall and utility billing (water, sewer, trash)

City of Jacksonville: City Hall (main line) ☎ **903-586-3510**

🌐 jacksonvilletx.org

Utility billing (start, transfer or stop water service) ☎ **903-586-3510**

Set up water, sewer and trash service in your name.

🌐 jacksonvilletx.org/m/directory

Natural gas

CenterPoint Energy: gas customer service (Beaumont/East Texas) ☎ **800-376-9663**

Start, stop or transfer gas service.

🌐 centerpointenergy.com

CenterPoint Energy: gas leak emergency (24/7) ☎ **888-876-5786**

If you smell gas, leave first, then call 911 and CenterPoint.

Vehicle registration (county tax office)

Cherokee County Tax Assessor-Collector (vehicle registration and title) ☎ **903-683-5478**

New Texas residents have 30 days to register a vehicle.

🌐 co.cherokee.tx.us

 Voter registration (county elections)

**Cherokee County
voter registrar
(Elections
Administrator)**

 **903-683-8409**

Register to vote or update your address.

 votetexas.gov/register-to-vote

 Public library

**Jacksonville Public
Library**

 **903-586-7664**

526 E Commerce St., Jacksonville.

 Driver license (Texas DPS)

**Texas DPS Driver
License Office:
Jacksonville**

 **512-424-2600**

2028 East Rusk Street, Jacksonville. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov

 Public schools

Jacksonville ISD

 **903-586-6511**

Serves most of Jacksonville. Check your address with the district.

 jisd.org

 Hospitals

UT Health Jacksonville

 **903-541-5000**

Emergency room. 501 S Ragsdale.

 uthealtheasttexas.com

**CHRISTUS Mother
Frances Hospital –
Jacksonville**

 **903-541-4500**

Emergency room. 2026 S Jackson Street.

 christushealth.org