

Irving, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Irving electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

🏠 City hall and utility billing (water, sewer, trash)

City of Irving: City Hall (main line) ☎ **972-721-2600**

🌐 irvingtx.gov

Utility billing (start, transfer or stop water service) ☎ **972-721-2411**

Set up water, sewer and trash service in your name.

🌐 irvingtx.gov/set-up-city-services

📖 Public library

West Irving Library ☎ **972-721-2691**

4444 W Rochelle Rd, Irving.

🗑️ Garbage and recycling

City of Irving: trash and recycling ☎ **972-721-8059**

Pickup days, carts and bulky items.

🌐 irvingtx.gov

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

🛡️ Police and fire (non-emergency)

Irving Police: non-emergency dispatch ☎ **972-273-1010**

For emergencies dial 9-1-1.

🌐 irvingtx.gov/police

Irving Fire Department (non-emergency) ☎ **972-721-2308**

🌐 irvingtx.gov

**Vehicle registration (county tax office)**

Dallas County Tax Assessor-Collector (vehicle registration and title) ☎ **214-653-7811**

New Texas residents have 30 days to register a vehicle.

🌐 dallascounty.org/tax

**Voter registration (county elections)**

Dallas County voter registrar (Elections Administrator) ☎ **469-627-8683**

Register to vote or update your address.

🌐 votetexas.gov/register-to-vote

**Driver license (Texas DPS)**

Texas DPS Driver License Office: Grand Prairie ☎ **512-424-2600**

701 N. Bagdad Rd., Grand Prairie. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 dps.texas.gov

**Hospitals**

Baylor Scott & White Medical Center – Irving ☎ **972-990-8100**

Emergency room. 1901 N Macarthur Blvd.

🌐 bswhealth.com

Medical City Las Colinas ☎ **972-969-2000**

Emergency room. 6800 N Macarthur Blvd.

🌐 medicalcityhealthcare.com

**Public schools**

Irving ISD ☎ **972-600-5086**

Serves most of Irving. Check your address with the district.

🌐 irvingisd.net

Carrollton-Farmers Branch ISD ☎ **972-968-6100**

Serves part of Irving. Check your address with the district.

🌐 cfbisd.edu

Coppell ISD ☎ **214-496-6000**

Serves part of Irving. Check your address with the district.

🌐 coppellisd.com