

Highland Park, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Highland Park electricity info

Emergency: police, fire or medical dial 9-1-1

Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 [oncor.com/outages](https://www.oncor.com/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

City hall and utility billing (water, sewer, trash)

Utility billing (start, transfer or stop water service) ☎ **214-521-4161**

Set up water, sewer and trash service in your name.

🌐 hptx.org

Voter registration (county elections)

Dallas County voter registrar (Elections Administrator) ☎ **469-627-8683**

Register to vote or update your address.

🌐 votetexas.gov/register-to-vote

Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 [atmosenergy.com](https://www.atmosenergy.com)

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

Vehicle registration (county tax office)

Dallas County Tax Assessor-Collector (vehicle registration and title) ☎ **214-653-7811**

New Texas residents have 30 days to register a vehicle.

🌐 dallascounty.org/tax

Public library

Highland Park Library ☎ **214-559-9400**

4700 Drexel Dr, Highland Park.

 Driver license (Texas DPS)**Texas DPS Driver License Office: Grand Prairie** **512-424-2600**

701 N. Bagdad Rd., Grand Prairie. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov **Public schools****Highland Park ISD** **214-780-3000**

Serves most of Highland Park. Check your address with the district.

 hpsid.org**Dallas ISD** **972-925-3700**

Serves part of Highland Park. Check your address with the district.

 dallasisd.org **Hospitals****Baylor Scott & White Medical Center – Uptown** **214-443-3000**

Emergency room. 2727 East Lemmon Avenue Building I, Dallas (about 2 mi).

 bayloruptown.com/location**Parkland Memorial Hospital** **214-590-8000**

Emergency room. 5200 Harry Hines Blvd, Dallas (about 2 mi).

 parklandhealth.org/home