

Grapevine, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Grapevine electricity info

Emergency: police, fire or medical dial 9-1-1

Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

City hall and utility billing (water, sewer, trash)

Utility billing (start, transfer or stop water service) ☎ **817-410-3173**

Set up water, sewer and trash service in your name.

🌐 grapevinetexas.gov/m/directory

Garbage and recycling

Republic Services: trash and recycling ☎ **817-332-7301**

Trash and recycling pickup for homes in Grapevine.

🌐 grapevinetexas.gov

Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

Driver license (Texas DPS)

Texas DPS Driver License Office: Lewisville ☎ **512-424-2600**

400 N Valley Pkwy Ste 2072, Lewisville.

Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 dps.texas.gov

Public schools

Grapevine-Colleyville ISD ☎ **817-251-5501**

Serves most of Grapevine. Check your address with the district.

🌐 gcisd.net

**Vehicle registration (county tax office)****Tarrant County Tax Assessor-Collector (vehicle registration and title)** **817-884-1100**

Tarrant County addresses. New Texas residents have 30 days to register a vehicle.

 tarrantcounty.com

Dallas County Tax Assessor-Collector (vehicle registration and title) **214-653-7811**

Dallas County addresses. New Texas residents have 30 days to register a vehicle.

 dallascounty.org/tax

Denton County Tax Assessor-Collector (vehicle registration and title) **940-349-3500**

Denton County addresses. New Texas residents have 30 days to register a vehicle.

 dentoncounty.gov

**Voter registration (county elections)****Tarrant County voter registrar (Elections Administrator)** **817-831-8683**

Tarrant County addresses. Register to vote or update your address.

 votetexas.gov/register-to-vote

Dallas County voter registrar (Elections Administrator) **469-627-8683**

Dallas County addresses. Register to vote or update your address.

Denton County voter registrar (Elections Administrator) **940-349-3200**

Denton County addresses. Register to vote or update your address.

**Public library****Grapevine Public Library** **817-410-3400**

1201 Municipal Way, Grapevine.

**Hospitals****Baylor Scott & White Medical Center – Grapevine** **817-481-1588**

Emergency room. 1650 W College St..

 bswhealth.com

Texas Health Southlake **817-748-8700**

Emergency room. 1545 E Southlake Blvd, Southlake (about 3 mi).

 texashealth.org