

Grand Prairie, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Grand Prairie electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

🏠 City hall and utility billing (water, sewer, trash)

City of Grand Prairie: City Hall (main line) ☎ **972-237-8000**

🌐 gptx.org/Home

Utility billing (start, transfer or stop water service) ☎ **972-237-4545**

Set up water, sewer and trash service in your name.

🌐 paywaterbill.gptx.org/login

🗑️ Garbage and recycling

Trash and recycling service (number on the city trash page) ☎ **972-237-8061**

Pickup days, carts and bulky items.

🌐 gptx.org/Departments/Recycling

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

📶 Internet and TV

AT&T Internet ☎ **800-288-2020**

Check availability at your address.

🌐 att.com/internet

Spectrum ☎ **833-949-0036**

Check availability at your address.

🌐 spectrum.com

🛡️ Police and fire (non-emergency)

Grand Prairie Police: non-emergency ☎ **972-237-8790**

🌐 gptx.org/Departments/Police

📖 Public library

Grand Prairie Public Library System ☎ **972-237-5700**

901 Conover Dr, Grand Prairie.

 Vehicle registration (county tax office)**Dallas County Tax Assessor-Collector (vehicle registration and title)** **214-653-7811**

Dallas County addresses. New Texas residents have 30 days to register a vehicle.

 dallascounty.org/tax

Ellis County Tax Assessor-Collector (vehicle registration and title) **972-825-5150**

Ellis County addresses. New Texas residents have 30 days to register a vehicle.

 ellistaxoffice.com

Tarrant County Tax Assessor-Collector (vehicle registration and title) **817-884-1100**

Tarrant County addresses. New Texas residents have 30 days to register a vehicle.

 tarrantcounty.com

 Voter registration (county elections)**Dallas County voter registrar (Elections Administrator)** **469-627-8683**

Dallas County addresses. Register to vote or update your address.

 votetexas.gov/register-to-vote

Ellis County voter registrar (Elections Administrator) **972-825-5195**

Ellis County addresses. Register to vote or update your address.

Tarrant County voter registrar (Elections Administrator) **817-831-8683**

Tarrant County addresses. Register to vote or update your address.

 Driver license (Texas DPS)**Texas DPS Driver License Office: Grand Prairie** **512-424-2600**

701 N. Bagdad Rd., Grand Prairie. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov

 Public schools**Grand Prairie ISD** **972-237-5300**

Serves part of Grand Prairie. Check your address with the district.

 gpisd.org

Arlington ISD **682-867-4611**

Serves part of Grand Prairie. Check your address with the district.

 aisd.net

Mansfield ISD **817-299-6300**

Serves part of Grand Prairie. Check your address with the district.

 mansfieldisd.org

Cedar Hill ISD **972-291-1581**

Serves part of Grand Prairie. Check your address with the district.

 chisd.net

Midlothian ISD **469-856-5000**

Serves part of Grand Prairie. Check your address with the district.

 WWW.MIDLOTHIANISD.ORG

 Hospitals**USMD Hospital at Arlington** **817-472-3400**

Emergency room. 801 W Interstate 20, Arlington (about 6 mi).

 usmdarlington.com/contact-us

Some contacts did not fit on this printout. More numbers online at powerhopper.energy/texas-electricity/grand-prairie-tx/move-in-information.