

Fate, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Fate electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 [oncor.com/outages](https://www.oncor.com/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

🏠 City hall and utility billing (water, sewer, trash)

City of Fate: utility billing ☎ **972-771-4601**

Ext. 200.

🌐 fatetx.gov/181/Utilities-Water

Water and sewer emergencies (after hours) ☎ **972-824-4403**

After-hours water or sewer problems.

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 [atmosenergy.com](https://www.atmosenergy.com)

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

🛡️ Police and fire (non-emergency)

Fate Police and Fire: non-emergency ☎ **972-204-7001**

Option 5.

🌐 fatetx.gov/181/Utilities-Water

🚗 Vehicle registration (county tax office)

Rockwall County Tax Assessor-Collector (vehicle registration and title) ☎ **972-204-6130**

New Texas residents have 30 days to register a vehicle.

🌐 [rockwallcountytexas.com](https://www.rockwallcountytexas.com)

 Voter registration (county elections)

Rockwall County voter registrar (Elections Administrator) ☎ **972-204-6200**

Register to vote or update your address.

🌐 votetexas.gov/register-to-vote

 Public library

CF Goodwin Public Library ☎ **972-635-2772**

309 N Arch St., Royse City. Nearest public library.

 Driver license (Texas DPS)

Texas DPS Driver License Office: Rockwall ☎ **512-424-2600**

915 Whitmore, Suite C, Rockwall. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 dps.texas.gov

 Public schools

Rockwall ISD ☎ **972-771-0605**

Serves part of Fate. Check your address with the district.

🌐 rockwallisd.com

Royse City ISD ☎ **972-636-2413**

Serves part of Fate. Check your address with the district.

🌐 rcisd.org

 Hospitals

Texas Health Rockwall ☎ **469-698-1000**

Emergency room. 3150 Horizon Road, Rockwall (about 6 mi).

🌐 texashealth.org

Baylor Scott & White Medical Center – Lake Pointe ☎ **972-520-8000**

Emergency room. 6800 Scenic Dr, Rowlett (about 8 mi).

🌐 bswhealth.com