

Farmers Branch, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Farmers Branch electricity info

Emergency: police, fire or medical dial 9-1-1

Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

Garbage and recycling

Trash and recycling service (number on the city trash page) ☎ **972-919-2543**

Pickup days, carts and bulky items.

🌐 farmersbranchtx.gov

Voter registration (county elections)

Dallas County voter registrar (Elections Administrator) ☎ **469-627-8683**

Register to vote or update your address.

🌐 votetexas.gov/register-to-vote

City hall and utility billing (water, sewer, trash)

City of Farmers Branch: City Hall (main line) ☎ **972-247-3131**

🌐 farmersbranchtx.gov

Utility billing (start, transfer or stop water service) ☎ **972-919-2599**

Set up water, sewer and trash service in your name.

🌐 farmersbranchtx.gov/water

Water and sewer emergencies (after hours) ☎ **972-919-2597**

After-hours water or sewer problems.

🌐 farmersbranchtx.gov/utilities

Driver license (Texas DPS)

Texas DPS Driver License Office: Plano ☎ **512-424-2600**

825 Ohio Drive, Plano. Appointments required.

Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 dps.texas.gov

 Natural gas**Atmos Energy: customer service** **888-286-6700**

Start, stop or transfer gas service.

 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) **866-322-8667**

If you smell gas, leave first, then call.

 Police and fire (non-emergency)**Farmers Branch Police: non-emergency** **469-289-3270**

 farmersbranchtx.gov

Farmers Branch Fire Department (administration, non-emergency) **972-919-2640**

 farmersbranchtx.gov/fire-stations

 Vehicle registration (county tax office)**Dallas County Tax Assessor-Collector (vehicle registration and title)** **214-653-7811**

New Texas residents have 30 days to register a vehicle.

 dallascounty.org/tax

 Public library**Farmers Branch Manske Public Library** **972-247-2511**

13613 Webb Chapel Rd, Farmers Branch.

 Public schools**Carrollton-Farmers Branch ISD** **972-968-6100**

Serves most of Farmers Branch. Check your address with the district.

 cfbisd.edu

Dallas ISD **972-925-3700**

Serves part of Farmers Branch. Check your address with the district.

 dallasisd.org

 Hospitals**Dallas Medical Center** **972-888-7000**

Emergency room. 7 Medical Parkway, Dallas (about 1 mi).

 dallasmedcenter.com

Medical City Las Colinas **972-969-2000**

Emergency room. 6800 N Macarthur Blvd, Irving (about 5 mi).

 medicalcityhealthcare.com