

Donna, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Donna electricity info

Emergency: police, fire or medical dial 9-1-1

Power outages (delivery utility)

AEP Texas: report a power outage ☎ **866-223-8508**

AEP Texas runs the poles and wires. Call about outages; it does not sell plans.

🌐 aeptexas.com/outages/report

City hall and utility billing (water, sewer, trash)

City of Donna: City Hall (main line) ☎ **956-464-3314**

🌐 cityofdonna.org

Public Utility (water and sewer) ☎ **956-464-7861**

Water and sewer service questions.

Garbage and recycling

City of Donna: Solid Waste ☎ **956-461-2707**

🌐 cityofdonna.org

Public library

Donna Public Library ☎ **956-464-2221**

301 S Main St., Donna.

Natural gas

Texas Gas Service: customer service ☎ **800-700-2443**

Start, stop or transfer gas service.

🌐 texasgasservice.com

Texas Gas Service: gas emergency (24/7) ☎ **800-959-5325**

If you smell gas, leave first, then call 911 and Texas Gas Service.

Police and fire (non-emergency)

Donna Police Department (main line) ☎ **956-464-4481**

For emergencies dial 9-1-1.

🌐 cityofdonna.org

Donna Fire Department ☎ **956-464-3013**

For emergencies dial 9-1-1.

**Vehicle registration (county tax office)**

Hidalgo County Tax Assessor-Collector (vehicle registration and title) ☎ **956-318-2157**

New Texas residents have 30 days to register a vehicle.

🌐 hidalgocounty.us

**Voter registration (county elections)**

Hidalgo County voter registrar (Elections Administrator) ☎ **956-318-2570**

Register to vote or update your address.

🌐 votetexas.gov/register-to-vote

**Driver license (Texas DPS)**

Texas DPS Driver License Office: Weslaco ☎ **512-424-2600**

2525 N. International Blvd., Weslaco. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 dps.texas.gov

**Public schools**

Donna ISD ☎ **956-464-1600**

Serves most of Donna. Check your address with the district.

🌐 donnaisd.net

**Hospitals**

Knapp Medical Center ☎ **956-968-8567**

Emergency room. 1401 East Eight Street, Weslaco (about 4 mi).

🌐 knappmed.org

South Texas Health System Edinburg ☎ **956-388-6000**

Emergency room. 1102 W Trenton Road, Edinburg (about 11 mi).

🌐 southtexashealthsystemedinburg.com