

DeSoto, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for DeSoto electricity info

Emergency: police, fire or medical dial 9-1-1

Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 [oncor.com/outages](https://www.uncor.com/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at [oncorstreetlight.com](https://www.oncorstreetlight.com).

🌐 [oncorstreetlight.com](https://www.oncorstreetlight.com)

City hall and utility billing (water, sewer, trash)

City of DeSoto: utility billing ☎ **972-230-9627**

🌐 [desototexas.gov](https://www.desototexas.gov)

Garbage and recycling

Trash and recycling service (number on the city trash page) ☎ **972-230-9600**

Pickup days, carts and bulky items.

🌐 [desototexas.gov](https://www.desototexas.gov)

Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 [atmosenergy.com](https://www.atmosenergy.com)

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

Police and fire (non-emergency)

DeSoto Police Department (main line) ☎ **469-658-3000**

For emergencies dial 9-1-1.

🌐 [desototexas.gov](https://www.desototexas.gov)

Vehicle registration (county tax office)

Dallas County Tax Assessor-Collector (vehicle registration and title) ☎ **214-653-7811**

New Texas residents have 30 days to register a vehicle.

🌐 [dallascounty.org/tax](https://www.dallascounty.org/tax)

 Voter registration (county elections)**Dallas County voter registrar (Elections Administrator)** **469-627-8683**

Register to vote or update your address.

 votetexas.gov/register-to-vote

 Driver license (Texas DPS)**Texas DPS Driver License Office: Dallas-South Mega Center** **512-424-2600**

39025 LBJ Service Road, Dallas. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov

 Public schools**Desoto ISD** **972-223-6666**

Serves most of DeSoto. Check your address with the district.

 desotoisd.org

Dallas ISD **972-925-3700**

Serves part of DeSoto. Check your address with the district.

 dallasisd.org

Duncanville ISD **972-708-2000**

Serves part of DeSoto. Check your address with the district.

 duncanvilleisd.org

 Public library**Desoto Public Library** **972-230-9665**

211 E Pleasant Run Rd Ste C, Desoto.

 Hospitals**Methodist Southwest Medical Center** **214-947-7777**

Emergency room. 3500 W Wheatland Road, Dallas (about 3 mi).

 methodisthealthsystem.org

Crescent Regional Hospital **469-297-5321**

Emergency room. 2600 West Pleasant Run Road, Lancaster (about 5 mi).

 crescentregionalhospital.com