

Colleyville, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Colleyville electricity info

Emergency: police, fire or medical dial 9-1-1

Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 [ontar.com/outages](https://www.ontar.com/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at [ontarstreetlight.com](https://www.ontarstreetlight.com).

🌐 [ontarstreetlight.com](https://www.ontarstreetlight.com)

Tri-County Electric Cooperative: outages (some addresses) ☎ **817-444-3201**

Serves some Colleyville addresses. Check the utility name on your bill.

🌐 [tcetexas.com/outage-center](https://www.tcetexas.com/outage-center)

Garbage and recycling

Community Waste Disposal (CWD): trash and recycling ☎ **972-392-9300**

City-contracted trash, recycling and bulky-item pickup.

🌐 [communitywastedisposal.com](https://www.communitywastedisposal.com)

City hall and utility billing (water, sewer, trash)

City of Colleyville City Hall ☎ **817-503-1000**

100 Main Street.

🌐 [colleyville.com](https://www.colleyville.com)

Utility Billing (start, transfer or stop water service) ☎ **817-503-1020**

Water, sewer and trash billing. Mon–Fri, 8 a.m.–5 p.m.

Public Works: water emergencies ☎ **817-503-1090**

After hours, call 817-743-4522.

Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 [atmosenergy.com](https://www.atmosenergy.com)

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

Smell gas? Leave first, then call.

 Internet and TV**AT&T Internet** **800-288-2020**

Availability varies by address for each provider.

 att.com/internet**Frontier (a Verizon company)** **800-921-8101** frontier.com**Spectrum** **833-949-0036** spectrum.com Police and fire (non-emergency)**Colleyville Police: non-emergency dispatch** **817-743-4522**

Police administration: 817-503-1200.

 colleyville.com**Colleyville Fire Department (administration)** **817-503-1400** Vehicle registration (county tax office)**Tarrant County Tax Assessor-Collector (vehicle registration and title)** **817-884-1100**New Texas residents have 30 days to register.
Nearest office: Northeast Sub-Courthouse, 645 Grapevine Hwy, Hurst. tarrantcountytexas.gov Voter registration (county elections)**Tarrant County Elections Administration** **817-831-8683**

Register to vote or update your address.

 tarrantcountytexas.gov Driver license (Texas DPS)**Texas DPS Driver License Office: Hurst** **817-299-1426**

624 NE Loop 820, Hurst. Appointment required.

 dps.texas.gov Public schools**Grapevine-Colleyville ISD** **817-251-5200**

Serves most of Colleyville.

 gcisd.net**Keller ISD (part of Colleyville)** **817-744-1000**

Some Colleyville addresses. Use the district address lookup.

 kellerisd.net/about-kisd/maps Hospitals**Baylor Scott & White Medical Center – Grapevine** **817-481-1588**

1650 W College St, Grapevine.

 bswhealth.com**Texas Health HEB** **817-848-4000**

1600 Hospital Parkway, Bedford.

 texashealth.org Public library**Colleyville Public Library** **817-503-1150**

110 Main Street.

 colleyvillelibrary.com