

Carrollton, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Carrollton electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 [oncor.com/outages](https://www.ocor.com/outages)

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

🏠 City hall and utility billing (water, sewer, trash)

Utility billing (start, transfer or stop water service) ☎ **972-466-3120**

Set up water, sewer and trash service in your name.

🌐 cityofcarrollton.com

🗑️ Garbage and recycling

Republic Services: trash and recycling ☎ **469-451-3716**

Trash and recycling pickup for homes in Carrollton.

🌐 cityofcarrollton.com

🔥 Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

📄 Driver license (Texas DPS)

Texas DPS Driver License Office: Carrollton Mega Center ☎ **512-424-2600**

4600 State Highway 121, Carrollton. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

🌐 dps.texas.gov

📖 Public library

Carrollton Public Library ☎ **972-466-4800**

1700 Keller Springs Rd, Carrollton.

**Vehicle registration (county tax office)****Denton County Tax Assessor-Collector (vehicle registration and title)** **940-349-3500**

Denton County addresses. New Texas residents have 30 days to register a vehicle.

dentoncounty.gov

Collin County Tax Assessor-Collector (vehicle registration and title) **972-547-5020**

Collin County addresses. New Texas residents have 30 days to register a vehicle.

collincountytexas.gov

Dallas County Tax Assessor-Collector (vehicle registration and title) **214-653-7811**

Dallas County addresses. New Texas residents have 30 days to register a vehicle.

dallascounty.org/tax

**Public schools****Carrollton-Farmers Branch ISD** **972-968-6100**

Serves part of Carrollton. Check your address with the district.

cfbisd.edu

Lewisville ISD **469-713-5200**

Serves part of Carrollton. Check your address with the district.

lisd.net

Dallas ISD **972-925-3700**

Serves part of Carrollton. Check your address with the district.

dallasisd.org

**Voter registration (county elections)****Denton County voter registrar (Elections Administrator)** **940-349-3200**

Denton County addresses. Register to vote or update your address.

votetexas.gov/register-to-vote

Collin County voter registrar (Elections Administrator) **972-547-1990**

Collin County addresses. Register to vote or update your address.

Dallas County voter registrar (Elections Administrator) **469-627-8683**

Dallas County addresses. Register to vote or update your address.

**Hospitals****Carrollton Regional Medical Center** **972-394-2255**

Emergency room. 4343 North Josey Lane.

crmc.health/contact-us-2

Texas Health Plano **972-981-8000**

Emergency room. 6200 W Parker Rd, Plano (about 5 mi).

texashealth.org