

Anna, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters

Electricity for your new place



Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.

Parts of Anna are served by an electric co-op or city utility without retail choice. Check the utility name on your bill.



Scan for Anna electricity info

Emergency: police, fire or medical dial 9-1-1

⚡ Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

For addresses served by Oncor, Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans. Some Anna addresses are served by an electric co-op or city utility instead; check the utility name on your bill.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

TNMP: report a power outage ☎ **888-866-7456**

For addresses served by TNMP, TNMP runs the poles and wires. Call about outages; it does not sell plans. Some Anna addresses are served by an electric co-op or city utility instead; check the utility name on your bill.

🌐 tnmp.com/contact-us

📖 Public library

Melissa Public Library ☎ **972-837-4540**

3411 Barker Ave, Melissa. Nearest public library.

🏠 City hall and utility billing (water, sewer, trash)

City of Anna: City Hall (main line) ☎ **972-924-3325**

🌐 annatexas.gov

Utility billing (start, transfer or stop water service) ☎ **972-924-2432**

Set up water, sewer and trash service in your name.

Water and sewer emergencies (after hours) ☎ **214-585-7725**

After-hours water or sewer problems.

🌐 annatexas.gov/865/Utility-Billing

🗑️ Garbage and recycling

CARDS: trash and recycling ☎ **877-592-2737**

Trash and recycling pickup for homes in Anna.

🌐 annatexas.gov

 Natural gas**Atmos Energy: customer service** **888-286-6700**

Start, stop or transfer gas service.

 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) **866-322-8667**

If you smell gas, leave first, then call.

 Vehicle registration (county tax office)**Collin County Tax Assessor-Collector (vehicle registration and title)** **972-547-5020**

New Texas residents have 30 days to register a vehicle.

 collincountytx.gov

 Voter registration (county elections)**Collin County voter registrar (Elections Administrator)** **972-547-1990**

Register to vote or update your address.

 votetexas.gov/register-to-vote

 Driver license (Texas DPS)**Texas DPS Driver License Office: McKinney** **512-424-2600**

400 Power House St, Mckinney. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov

 Public schools**Anna ISD** **972-924-1000**

Serves most of Anna. Check your address with the district.

 annaisd.org

 Hospitals**Baylor Scott & White Medical Center – McKinney** **469-764-1000**

Emergency room. 5252 West University Drive, McKinney (about 12 mi).

 bswhealth.com

Medical City McKinney **972-547-8000**

Emergency room. 4500 Medical Center Drive, McKinney (about 14 mi).

 medicalcityhealthcare.com