

Allen, TX

Power Hopper

Helpful Move-In Information

Utilities, city services, schools and more for new homeowners and renters



Electricity for your new place

Shop multiple electricity providers for your new place at **powerhopper.energy**

Compare plans for your service address, then start enrollment online.



Scan for Allen electricity info

Emergency: police, fire or medical dial 9-1-1

Power outages (delivery utility)

Oncor: report a power outage (24/7) ☎ **888-313-4747**

Oncor runs the poles and wires. Call about outages and downed lines; Oncor does not sell plans.

🌐 oncor.com/outages

Oncor: streetlight out ☎ **888-313-4747**

Report online at oncorstreetlight.com.

🌐 oncorstreetlight.com

City hall and utility billing (water, sewer, trash)

City of Allen: City Hall (main line) ☎ **214-509-4100**

🌐 allentx.gov

Water and sewer emergencies (after hours) ☎ **214-509-4530**

After-hours water or sewer problems.

Public library

Allen Public Library ☎ **214-509-4900**

300 N Allen Dr, Allen.

Garbage and recycling

Community Waste Disposal (CWD): trash and recycling ☎ **972-392-9300**

Trash and recycling pickup for homes in Allen.

🌐 allentx.gov

Natural gas

Atmos Energy: customer service ☎ **888-286-6700**

Start, stop or transfer gas service.

🌐 atmosenergy.com

Atmos Energy: gas leak emergency (24/7) ☎ **866-322-8667**

If you smell gas, leave first, then call.

Vehicle registration (county tax office)

Collin County Tax Assessor-Collector (vehicle registration and title) ☎ **972-547-5020**

New Texas residents have 30 days to register a vehicle.

🌐 collincountytx.gov

 Voter registration (county elections)

Collin County voter registrar (Elections Administrator)  **972-547-1990**

Register to vote or update your address.

 votetexas.gov/register-to-vote

 Driver license (Texas DPS)

Texas DPS Driver License Office: McKinney  **512-424-2600**

400 Power House St, Mckinney. Appointments required. Phone is the statewide DPS driver license line. New residents have 90 days to get a Texas license.

 dps.texas.gov

 Public schools

Allen ISD  **972-727-0511**

Serves most of Allen. Check your address with the district.

 allenisd.org

Plano ISD  **469-752-8100**

Serves part of Allen. Check your address with the district.

 pisd.edu

 Hospitals

Texas Health Allen  **972-747-1000**

Emergency room. 1105 Central Expressway North.

 texashealth.org

Medical City McKinney  **972-547-8000**

Emergency room. 4500 Medical Center Drive, McKinney (about 4 mi).

 medicalcityhealthcare.com